



Robert Lennox, Director  
 Luchie Magante, Principal Administrative Analyst  
 Evelyn Castaneda, Administrative Secretary

Tim Grierson, Recreation Superintendent  
 Mike Whittiker, Human Services Manager  
 Adrian Reynosa, Community Center Manager  
 Jason Jo, Transportation Services Supervisor

The Community Services Department is comprised of five divisions: Administration, Community Center, Transportation, Recreation and Human Services. The Department delivers services and programs to support citizens' diverse interests in parks, recreation, and culture. This includes operating and maintaining twelve (12) parks and four (4) mini-parks, two (2) aquatic centers and two (2) pools, a sports complex, and a boxing and weightlifting center. The Community Center offers 40,000 square feet of versatile meeting and event space including 12,000 square foot ballroom and meeting rooms that accommodate between 5 and 1,200 guests, and state-of-the-art visual services. And the Transportation Services Division provides citywide transportation programs related to improving the fixed-route public transit system, specialized elderly and disabled transit, transit support of city park programs, and regional air quality issues.

**RECREATION DIVISION**

**PARK FACILITY RESERVATIONS**

The Reservations Section has been updating Rules and Regulations to include COVID-19 information and began taking reservations for indoor and outdoor picnic grass/shelter areas at all parks beginning in July. The current guidelines from Los Angeles County Public Health regarding gatherings outdoors allow for up to 200 people. Indoor events have been approved as long as social distancing and masks protocols are followed. For the month of July, there were a total of 113 permits scheduled. Currently, the permits department handled 42 indoor, 71 outdoor (picnic grass/shelter) reservations for July. We had over 200 calls and inquiry for park fees and availability.

**ADULT SPORTS**

**ADULT SPORTS TEAMS**

<b>Week</b>	<b>Baseball</b>	<b>Basketball</b>	<b>Coed Softball</b>	<b>Men's Softball</b>
<b>7/5 – 7/9</b>	23	0	14	7
<b>7/12 – 7/16</b>	23	0	14	7
<b>7/19 – 7/23</b>	23	0	20	8
<b>7/26 – 7/30</b>	23	0	20	8
<b>Month Total</b>	<b>92</b>	<b>0</b>	<b>68</b>	<b>30</b>
<b>FYTD Total</b>	<b>368</b>	<b>0</b>	<b>236</b>	<b>114</b>

Adult Basketball began doing drop-ins starting the month of July. Drop in numbers have been encouraging and the signs of August leagues appear to be promising.

**YOUTH SPORTS**

T-ball/Baseball/Softball leagues started on May 8, 2021 and concluded with Championship games on Saturday, July 24<sup>th</sup> at Dolphin Park. Registration for fall sports including girls' softball, flag football, and soccer started on July 1, 2021. Prices remain \$25 for residents and \$58 for non-residents.

ENRICHMENT CLASSES

The Teen Enrichment Summer Camp program started on June 14<sup>th</sup> and ends August 6<sup>th</sup>. The teens have spent the summer working on a film production that includes costume design, set building, script writing, choreography, and acting.

**TEEN ENRICHMENT CAMP**

Week	Participants
7/5 - 7/9	29
7/12 - 7/12	28
7/19 - 7/23	27
7/26 - 7/30	27
<b>Month Total</b>	<b>111</b>
<b>FYTD Total</b>	<b>188</b>

PREVENTION AND AFTERCARE SERVICES

Week	New Clients	Open Cases	Closed Cases	Referrals Received	Extra Linkages
7/1	0	14	0	2	5
7/5 - 7/8	0	14	0	2	4
7/12 - 7/15	0	14	0	0	8
7/19 - 7/22	0	14	0	0	10
7/26 - 7/29	0	14	0	4	6
<b>Month Total</b>	<b>0</b>	<b>14</b>	<b>0</b>	<b>8</b>	<b>33</b>
<b>FYTD Total</b>	<b>27</b>	<b>N/A</b>	<b>22</b>	<b>113</b>	<b>167</b>

Prevention and Aftercare services consist of case navigation, resources, and referrals to families with children under the age of 18 in the home. These families are referred by the Department of Children and Family Services (DCFS), other organizations, or can be self-referred. Case navigation consists of one on one communication between the case navigator and the family on a weekly basis to discuss struggles, accomplishments and goals. Extra linkages can be provided to families who do not need case navigation. These linkages may include but are not limited to food giveaways, counseling services, tutoring or housing services. Case navigation has been taking place via phone/virtually due to COVID restrictions, but is slowly going back to in person upon health review with client and comfort levels. Social connection groups that include, Zumba, Yoga, and Community Garden are on hold until further notice due to COVID. Crafty Club will start back up in person at Veterans Park on August 2, 2021 in accordance with COVID guidelines.

KIDS CLUB AND DAY CAMP**SUMMER DAY CAMP**

Week	Anderson	Calas	Carson	Del Amo	Dolphin	Dominguez	Foisia	Hemingway	Mills	Veterans	TOTAL
7/5 - 7/9	29	31	38	28	46	25	41	32	38	51	<b>359</b>
7/12 - 7/16	31	33	41	31	45	32	40	40	47	51	<b>391</b>
7/19 - 7/30	31	35	38	30	35	26	39	36	43	50	<b>363</b>
7/26 - 7/30	22	15	39	26	35	24	35	37	43	42	<b>318</b>
<b>Month Total</b>	<b>113</b>	<b>114</b>	<b>156</b>	<b>115</b>	<b>161</b>	<b>107</b>	<b>155</b>	<b>145</b>	<b>171</b>	<b>194</b>	<b>1431</b>

*Day Camp*

The Summer Day Camp program is offered at ten park sites including Anderson, Calas, Carson, Del Amo, Dolphin, Dominguez, Hemingway, Mills, Foisia, and Veterans. The program kicked-off on June 14, 2021 and ends on August 6, 2021. Hours of operation are Monday through Friday 7:00am – 6:00pm.

AQUATICS

The 2021 Summer Aquatics Programming started on Saturday, June 12, 2021 for Dominguez Aquatic Center and Hemingway Aquatic Center. Carson Pool programming started on Monday, June 28, 2021 and Foisia Pool start on Tuesday, July 6, 2021. All pools have modified / limited programming.

Dominguez Aquatic Center is currently offering; Family Swim, Aqua Aerobics, Lap Swim, and Swim Lessons. All programs are 1 hour in duration. Dominguez Aquatic Center is operational from 8:00am – 7:00pm, Monday through Thursday and 8:00am – 6:00pm on Saturdays. All programming needs a reservation ahead of time by calling the facility, except for Swim Lessons which require prior registration.

Hemingway Aquatic Center is currently offering; Family Swim, Aqua Aerobics, Lap Swim, Fitness Swim, Swim Conditioning, and Swim Lessons. All programs are 1 hour in duration. Hemingway Aquatic Center is operational from 5:30am – 7:00pm, Monday through Thursday and 5:30am – 6:00pm on Saturdays. All programming needs a reservation ahead of time by calling the facility, except for Swim Lessons and Swim Conditioning which require prior registration.

Carson Pool is currently offering Recreation Swim and Lap Swim. All programs are 1 hour in duration. Carson Pool is operational from 1:00pm – 6:00pm on Mondays and Wednesdays. All programming needs a reservation ahead of time by calling the facility.

Foisia Pool is currently offering Recreation Swim and Lap Swim. All programs are 1 hour in duration. Foisia Pool will be operational from 1:00pm – 6:00pm on Tuesdays and Thursdays. All programming needs a reservation ahead of time by calling the facility.

Recreation Swim has been incorporated in our programs for Carson Pool and Foisia Pool. We are using this to gauge interest from Family Swim back to Recreation Swim. This also gives additional options for patrons to come and enjoy the whole pool.

Swim Lessons this summer have been offered at Dominguez Aquatic Center and Hemingway Aquatic Center. On July 5, 2021, parents will no longer need to enter the pool to assist with Swim Lessons. Swim Instructors will be able to teach inside the pool with a provided face shield. Also we increased class size by 1 student per class.

Below are the up-to-date statistics for the pools:

FACILITY	LAP SWIM (Sr)	LAP SWIM (A)	FAMILY SWIM (A)	FAMILY SWIM (C)	REC SWIM (A)	REC SWIM (C)	AQUA AEROBICS (Sr)	AQUA AEROBICS (A)	FITNESS SWIM (Sr)	FITNESS SWIM (A)	SWIM CONDITIONING (C)
Carson Pool	0	5	n/a	n/a	78	99	n/a	n/a	n/a	n/a	n/a
Foisia Pool	4	2	n/a	n/a	57	201	n/a	n/a	n/a	n/a	n/a
Dominguez Aquatic Center	8	34	512	797	n/a	n/a	76	8	-	-	-
Hemingway Aquatic Center	28	24	191	381	n/a	n/a	284	89			
Month Total	40	63	703	1178	135	300	360	97			

(SR) Senior, (A) Adult, (C) Child

FACILITY	SWIM LESSON 6mo – 3yrs	SWIM LESSON 3yrs-17yrs	SWIM LESSON 18 yrs & above
Dominguez Aquatic Center	23	390	19
Hemingway Aquatic Center	41	442	23
Month Total	64	832	42

Weekly statistic breakdown:

CARSON POOL	LAP SWIM (Sr)	LAP SWIM (A)	FAMILY SWIM (A)	FAMILY SWIM (C)	REC SWIM (A)	REC SWIM (C)	AQUA AEROBICS (Sr)	AQUA AEROBICS (A)	FITNESS SWIM (Sr)	FITNESS SWIM (A)	SWIM CONDITIONING (C)
Week 1		4			12	13					
Week 2					25	25					
Week 3		1			22	38					
Week 4					19	23					
Week 5											
Total		5			78	99					

FOISIA POOL	LAP SWIM (Sr)	LAP SWIM (A)	FAMILY SWIM (A)	FAMILY SWIM (C)	REC SWIM (A)	REC SWIM (C)	AQUA AEROBICS (Sr)	AQUA AEROBICS (A)	FITNESS SWIM (Sr)	FITNESS SWIM (A)	SWIM CONDITIONING (C)
Week 1						34					
Week 2	2				20	91					
Week 3	2	2			17	33					
Week 4					20	43					
Week 5					10	7					
Total	4	2			67	208					

DOMINGUEZ AQUATIC CENTER	LAP SWIM (Sr)	LAP SWIM (A)	FAMILY SWIM (A)	FAMILY SWIM (C)	REC SWIM (A)	REC SWIM (C)	AQUA AEROBICS (Sr)	AQUA AEROBICS (A)	FITNESS SWIM (Sr)	FITNESS SWIM (A)	SWIM CONDITIONING (C)
Week 1	2	11	138	180			13				
Week 2	3	7	69	109			13	2			
Week 3	3	10	168	241			32	3			
Week 4		6	137	267			18	3			
Week 5											
Total	8	34	512	797			76	8			

HEMINGWAY AQUATIC CENTER	LAP SWIM (Sr)	LAP SWIM (A)	FAMILY SWIM (A)	FAMILY SWIM (C)	REC SWIM (A)	REC SWIM (C)	AQUA AEROBICS (Sr)	AQUA AEROBICS (A)	FITNESS SWIM (Sr)	FITNESS SWIM (A)	SWIM CONDITIONING (C)
Week 1	12	2	79	138			75	10	4	1	
Week 2	4	9	50	110			56	9	5		
Week 3	5	5	29	60			96	5	5	3	
Week 4	7	4	13	40			57	47	3	1	
Week 5		2	11	10			0	0	0	0	
<b>Total</b>	<b>28</b>	<b>24</b>	<b>191</b>	<b>381</b>			<b>284</b>	<b>89</b>	<b>17</b>	<b>5</b>	

DOMINGUEZ AQUATIC CENTER	SWIM LESSON 6mo – 3yrs	SWIM LESSON 3yrs-17yrs	SWIM LESSON 18 yrs & above
Week 1	0	91	
Week 2		74	6
Week 3	14	33	1
Week 4	3		
<b>Month Total</b>	<b>17</b>	<b>198</b>	<b>7</b>

HEMINGWAY AQUATIC CENTER	SWIM LESSON 6mo – 3yrs	SWIM LESSON 3yrs-17yrs	SWIM LESSON 18 yrs & above
Week 1	12	63	9
Week 2	18	71	11
Week 3	5	107	3
Week 4	6	144	0
<b>Month Total</b>	<b>41</b>	<b>385</b>	<b>23</b>

As the summer continues we are still looking to hiring more staff. The summer will come to an end on August 14 2021.

**CAPITAL IMPROVEMENT PROJECTS**

Delivery and installation of concrete picnic tables, barbecues, and hot coal receptacles is scheduled to take place starting on August 4<sup>th</sup> at Anderson Park, followed by Stevenson Park on August 16<sup>th</sup> and Mills Park on August 23<sup>rd</sup>. A total of 67 picnic tables, 1 service table, 8 barbecues, and 3 hot coal receptacles will be delivered and installed at the three parks.

**VETERANS SPORTSCOMPLEX**

The Veterans SportsComplex is currently taking monthly memberships. Our facility is now open to the community without occupancy limits. However, masks are still required for all members and guests while inside the facility unless they're engaged in cardio activities. Temperature checks are also required upon entering the facility. In addition, we are hosting the Summer Real Run basketball league from Monday through Thursday from 6:00pm – 10:00pm. The league also partnered up with the Recreation Division in conducting a youth basketball clinic every Thursday from 5:00pm – 6:00 pm.

Total memberships this month remains steady with just over 200 monthly memberships. A majority of our memberships are youth (50%) followed by seniors (30%). The remaining memberships are individuals and Silver Sneaker with 10% each.

#### VETERANS SPORTSCOMPLEX

Week	Total No. Members	No. Daily Guests	No. Daily Guest Pass
7/1-7/4	171	11	4
7/5-7/11	414	14	8
7/12-7/18	404	11	7
7/19-7/25	392	22	6
7/26-7/31	475	25	3
<b>Month Total</b>	<b>1856</b>	<b>83</b>	<b>28</b>

#### SPECIAL EVENTS

There were no special events for the month of July.

#### *Upcoming Virtual Events*

None.

#### **HUMAN SERVICES**

##### STROKE CENTER

The Stroke Center remains closed, but virtual Occupational Therapy appointments continue. Dr. Paul Penoliar and his student interns are treating 9 stroke survivors on a weekly basis. Treatment began in January 2021, and each session lasts between 45-60 minutes. Recruitment for the Social Services Coordinator continues through Human Resources.

##### SENIOR RECREATION

Senior Recreation continues to offer Zoom fitness and dance classes that are run by 2 designated staff members, Monday through Thursday from 9:30am – 10:30am. Class attendance fluctuates with approximately 2 to 18 students per class. Staff continues to offer In-person classes at Carson Park and Stevenson Park inside the gymnasium. Classes include; Zumba, Yoga, Hula Hoop and Functional Fitness with approximately 12 to 58 participants per class. All classes are held Monday through Thursday from 9:30am to 10:30am. Foisia Park continues to provide an open fitness center for participants Monday through Friday from 8:00am – 10:30am. Two staff members are available to rotate duties of checking in participants and cleaning/sanitizing the facility, however since this is a drop-in program, no instructor or class is provided at the site, and thus, no stats are available. Seniors are allowed to play basketball or utilize the weight room, however many seniors have not utilized these services.

#### SENIOR VIRTUAL CLASSES

WEEK	ZUMBA	FUNCTIONAL FITNESS	SALSA	YOGA
7/1	n/a	n/a	n/a	18
7/5-7/8	No Class	11	9	13
7/12-7/15	No Class	9	6	No Class
7/19-7/22	6	13	No Class	10
7/26-7/29	3	13	5	15
<b>Totals</b>	<b>9</b>	<b>46</b>	<b>20</b>	<b>56</b>
<b>FYTD Total</b>	<b>184</b>	<b>518</b>	<b>172</b>	<b>516</b>

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**SENIOR IN-PERSON CLASSES AT CARSON PARK**

WEEK	HULA HOOP FITNESS	ZUMBA TUESDAY	YOGA	ZUMBA THURSDAY
7/1	n/a	n/a	n/a	49
7/5-7/8	16	48	16	50
7/12-7/15	16	51	17	50
7/19-7/22	18	54	18	56
7/26-7/29	17	56	17	58
<b>Totals</b>	<b>57</b>	<b>212</b>	<b>68</b>	<b>263</b>
<b>FYTD Total</b>	<b>246</b>	<b>824</b>	<b>321</b>	<b>1076</b>

**SENIOR SOCIAL SERVICES**

Senior Social Services continues to assist telephonically and virtually throughout COVID. Through contactless visits, the Geriatric Aides continue to provide lunches to seniors throughout the week, as well as run errands including trips to the grocery store and pharmacy. Keeping abreast of resources being developed through the county, state, and federal programs has been essential in providing our seniors with the latest programs they may be eligible for. Staff continues to do everything possible to ensure older adults can stay at home safely while having their essential needs met. Welfare checks continue in collaboration with the county's adult protective services and the Carson Sheriff Station. Organizations and community partners continue to offer virtual programming that our residents can benefit from. Staff continues to work closely with PIO to update information regarding programs and services to be listed in the Recreation Guide, including "Summer Silver Cheer" program and providing "Stay Cool" packages that are delivered to some of our homebound seniors. Dates are set in August for support group programs including Bereavement, Caregiver, as well as a newly established program called "Senior Share" where seniors will have an opportunity to story tell and exchange words of wisdom.

**EARLY CHILDHOOD**

For the month of July Early Childhood teachers prepared the children for the upcoming summer weather. The children learned the importance of keeping their bodies hydrated and wearing sunblock while playing outdoors. The children also learned about fire safety, and practiced the stop, drop and roll technique.

**EARLY CHILDHOOD EDUCATION****In-Person**

WEEK	AM	PM	FT
7/1-7/2	20	8	36
7/5-7/9	20	8	36
7/12-7/16	20	8	36
7/19-7/23	20	8	36
7/26-7/30	20	8	36
<b>Totals</b>	<b>100</b>	<b>40</b>	<b>180</b>
<b>FYTD Total</b>	<b>256</b>	<b>104</b>	<b>448</b>

**THERAPEUTIC RECREATION**

The summer session of virtual programming ended this month. Participants were able to take part in our Art & Crafts, Social Club, and Exercise programs. Highlights have included decorating water bottles, trivia, and low-impact cardio workouts. Skill Builders Occupational Therapy, in partnership with the Cal

State University Dominguez Hills Occupational Therapy (CSUDH OT) program, for teens is still ongoing and will run until August 5<sup>th</sup>. Offering OT to this age group (12–22) for the first time has been a great success!

**THERAPEUTIC RECREATION**

WEEK	SKILL BUILDERS (O.T.)	SOCIAL CLUB	EXERCISE	ART & CRAFTS
7/1-7/2	5	No class	No class	No class
7/5-7/9	No class	8	7	No class
7/12-7/16	7	6	8	8
7/19-7/23	4	8	5	7
7/26-7/30	6	8	8	8
<b>Totals</b>	<b>22</b>	<b>30</b>	<b>28</b>	<b>23</b>
<b>FYTD Total</b>	<b>93</b>	<b>107</b>	<b>194</b>	<b>167</b>

**SPECIAL INTEREST CLASSES**

Start Smart Soccer classes will begin in the fall. Class size is likely to increase from 5 children to 10 per class. Fit Happens (Boot Camp) resumed outdoor classes at the Carson Community Center on Tuesdays and Thursdays. Punch cards are available for purchase in 6, 12, or 20 class increments.

**COVID TASK FORCE**

The COVID Task Force was originally created to assist the community with emergency programs and resources needed for the COVID-19 pandemic. Over the past year the needs of the community have evolved from assisting and feeding many residents, providing COVID testing, supporting homebound seniors, collaborating with outside organizations, to providing vaccinations.

Staff’s biggest challenge was creating innovative ways to deliver these services to an elderly population with little technical knowledge. To solve this issue, staff created call centers to answer questions from the community, provide welfare checks to homebound seniors, and distribute flyers of all current programs, including our daily Grab-N-Go lunch program. Currently, the infection rate has decreased thereby reducing the amount of testing days, and increasing the amount of vaccination pop ups.

WEEK	CALL CTR	GRAB & GO MEALS	TEST SITE CALL CTR	TEST SITE TEST GIVEN	TEST SITE HOME VISITS	CETG 2.0
7/5-7/8	0	600	1	398	0	33
7/12-7/15	0	1,200	3	84	0	39
7/19-7/22	0	1,200	18	578	0	30
7/26-7/29	0	3,000	32	76	0	20
<b>Totals</b>	<b>0</b>	<b>6,000</b>	<b>49</b>	<b>1136</b>	<b>0</b>	<b>122</b>
<b>FYTD Total</b>	<b>17,217</b>	<b>202,573</b>	<b>9,183</b>	<b>38,876</b>	<b>109</b>	<b>1,634</b>

Discontinued Programs - Carson Essentials to Go: 1,656; Food Distribution: 300; Meals on Wheels: 11,146

**COMMUNITY CENTER**

**RENTALS**

The Community Center is open for rentals. Data for the month of July is as follows:



WEEK	INTERNAL	EXTERNAL	REVENUE	FY 21-22 Revenue YTD	FY 21-22 External YTD
7/04-7/10	4	7	6607.30	6607.30	7
7/11-7/17	5	8	9387.70	9387.70	8
7/18-7/24	6	7	5322.70	5322.70	7
7/25/7/31	8	9	6600.60	6600.60	9
<b>Monthly Total</b>	<b>23</b>	<b>31</b>	<b>\$27,918.30</b>	<b>\$27,918.30</b>	<b>31</b>

**STAFFING**

The Division is currently in the process of filling a vacant full-time Event Services Coordinator I. On July 22, 2021 selection interviews were held with five candidates. A candidate was selected for the position. Since the selection was an internal candidate it is anticipated they will start by mid-August. This position will assist with the booking of internal/external events at the Community Center, coordinate with operations staff on room setups/layouts, work with Choura Venue Services on client catering requests and attend trade shows as needed to market the facility to the public.

**TRANSPORTATION**

The City of Carson’s Transportation Division provides city-wide transportation programs including; fixed-route public bus service, first mile/last mile ride-hail services, specialized elderly and disabled transportation (Dial-A-Ride/Access), and bus transportation in support of City parks and youth programs. Transportation also works directly with LA Metro, South Bay Cities Council of Government (SBCCOG), and South Coast Air Quality Management District (AQMD) on a variety of transportation policies, new initiatives, and funding opportunities.

**CARSON CIRCUIT**

The Disaster Council suspended the Carson Circuit effective March 28, 2020 out of safety concerns related to the COVID-19 pandemic, and the possibility of spreading the virus to passengers and bus operators. Over the next few months, staff worked with transportation consultants to finalize the City’s very first Comprehensive Operations Analysis (COA) of the Carson Circuit service. The report assessed the inefficiencies of the current program, and provided recommendations for future improvements.

Contingent upon City Council approval, fixed-route bus services may return September 19, 2021 in the form of an interagency agreement with Long Beach Transit (LBT). LBT will operate three (3) new routes along major surface streets in both directions, providing faster connections to top destinations and neighboring bus lines.

In conjunction with this new service, the Transportation Services Division is proposing to reestablish the Carson Circuit as a staff-operated service, in the form of two (2) new routes. The new Carson Circuit service will run concurrently with LBT, servicing areas that may require a longer walk to a bus stop, provide connections to other bus lines, and help Carson students travel to and from their respective schools.

The service schedule has also been modified to run exclusively during peak traveling times to better optimize the City’s operating resources. These modifications are also supported by the City’s recently completed Comprehensive Operations Analysis, or route study. Funding for both services is provided through the City’s Proposition A and C returns.

**CARSON CIRCUIT RIDERSHIP<sup>[1]</sup>**

	Cash Fare (\$1)	Wheel-Chairs (Free)	Seniors (Free)	Transfer/EZ/TAP	Total Trips
June 2021	(Services currently suspended)				
June (2019 comparison)	Data unavailable (Services suspended March 2020)				
FY 20-21 YTD	(Services currently suspended)				

DIAL-A-RIDE

COVID-19 UPDATE - Dial-A-Ride services are now available to Carson residents of all ages, with or without disabilities. Participants can order on-demand taxi service and receive a 50% discount off their ride. As of March 2021, Carson residents can take advantage of complimentary no-cost taxi rides TO and FROM any City-designated vaccination site falling within three (3) miles of City boundaries. Taxi drivers will stay with the riders throughout the entire process, ensuring a safe and worry-free return.

Compared to its lowest dip in April 2020, ridership has dramatically improved by nearly 93% and continues to recover.

**DIAL-A-RIDE RIDERSHIP<sup>[1]</sup>**

	Total Rides	Total Passengers	Avg Trips per Day	Avg Cost per Trip
June 2021	1,479	3,948	49	\$11.76
June 2020 comparison	881	1,116	29	\$14.58
<b>FY 20-21 YTD - Total</b>	<b>14,978</b>	<b>22,809</b>	<b>41</b>	<b>\$13.00</b>

LYFT

Carson residents are eligible to receive a 50% discount off the cost of their Lyft ride. Riders pay half and City pays half up to a maximum City subsidy of \$10. Participants must be 18 years of age or older to ride alone. Rides must start AND end within City boundaries.

**LYFT RIDERSHIP<sup>[1]</sup>**

	Total Rides	Avg total cost per trip	Avg trip cost to rider
June 2021	325	\$11.20	\$5.57
<b>FY 20-21 YTD - Total</b>	<b>4,623</b>	<b>\$8.84</b>	<b>\$4.11</b>
<b>From April 2020 – Present</b>	<b>5,149</b>	<b>\$8.68</b>	<b>\$3.99</b>

\* Majority of rides took 5-10 minutes in duration, 0-2 miles in distance. Average trip costs are on a rise due to 1) increased ride times stemming from traffic returning to pre-pandemic levels, and 2) nationwide shortage of drivers/gig workers.

FUTURE PLANS

To compliment the upcoming LBT and Carson Circuit bus routes, staff is working on a future Capital Improvement Plan to purchase new bus shelters and benches. The shelters will be similar to the newer silver models along Carson Street and CSUDH. Staff is working towards replacing all of the remaining shelters by FY 24 in an effort to create a modern and uniform look throughout the City.

ADMINISTRATIONPARKS & RECREATION & COMMUNITY SERVICES MASTER PLAN

In recent months, several staff have/will be departing from Community Services for reasons as varied as new roles with different agencies, internal promotions, and pending retirement. Changes of note include the following:

- Recreation Senior Specialist accepted a position with an Orange County agency
- Reservations Coordinator will retire in September
- PT Recreation Receptionist/Switchboard Operator promoted to FT Typist Clerk I in Public Safety
- PT Recreation Specialist promoted to a FT Senior Clerk in the City Clerk's Office
- PT Human Services Assistant Recreation Supervisor promoted to a PT City Council Field Representative

In response to these departures, recruitments are pending with some organizational modifications being considered to improve operations.

Community Services management anticipates more changes in the next few years, as anecdotal evidence suggests that many more employees will retire. With these departures in the horizon, staff is laying the groundwork to reshape the Department to make the best use of employee talents and skillsets, while enhancing services and service delivery. Staff will periodically provide updates in future reports detailing all Department exits and management's plans.

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[1] Data received directly from contractor; statistics delayed due to internal review by contractor before release